



CONSENT for Videoconference Visit with Clinical Health Care Providers

Virtual visits are being conducted because of the COVID-19 pandemic. Before we continue with this virtual visit, I need to explain a few things:

I recommend you be in a quiet place for your visit so that others cannot overhear the session (unless you want to include others in your visit – please tell me who is with you). You will be asked for details of what is happening and your health history – these questions may be very personal and sensitive. Details of your virtual visit will be documented in your health record just like in an in-person visit.

I will not make a recording of the virtual visit. We ask that you not record the visit either. I may ask to take photographs if necessary to treat you – I will tell you before I take any photographs

There are limitations to the types of issues we can address today.

Virtual visits are not appropriate for emergencies – for urgent issues you will need go to emergency department or call 9-1-1. I may not be able to address all your needs through a virtual visit especially if a physican examination is required.

It is possible there could be a problem with the technology and your session could be cut short or interrupted. If this happens, please call our clinic at 705-264-2200 and our receptionist will reschedule your appointment.

The quality of the video or audio may not be good enough for me to assist you virtually at which point I may ask you to attend an in-person appointment at our clinic.

At present, we are only offering video conferencing during this pandemic period.

I have taken appropriate steps to preserve your privacy. However, we cannot provide you with the same guarantee of security and confidentiality as if you were seen in person.

I am working in a quiet, private place away from others. I may ask to use the speaker on my phone so that my hands are free to type information into your chart while we are talking. I am alone in the room with the door(s) shut.

A copy of this information is available on our website or I could email it to you.

Do you have any questions?

Do you agree to proceed with the virtual visit based on those limits and risks? Your verbal consent will be documented in your chart.