



CONSENT for Telephone Visit with Clinical Health Care Providers

Before we continue with this telephone visit, I need to explain a few things.

I recommend you be in a quiet place for your visit so that others cannot overhear the session (unless you want to include others in your visit – please tell me who is with you). You will be asked for details of what is happening and your health history – these questions may be very personal and sensitive. Details of your telephone visit will be documented in your health record just like in an in-person visit.

I will not make a recording of the virtual visit. We ask that you not record the visit either.

There are limitations to the types of issues we can address today.

Telephone visits are not appropriate for emergencies – for urgent issues you will need go to emergency department or call 9-1-1.

I have taken appropriate steps to preserve your privacy. However, we cannot provide you with the same guarantee of security and confidentiality as if you were seen in person. Are you using a cell phone? It should be noted that cell phones are not as secure as a land line.

I am working from in a quiet, private place away from others. I may ask to use the speaker on my phone so that my hands are free to type information into your chart while we are talking. I am alone in the room with the door(s) shut.

It is possible there could be a problem with the technology and your session could be cut short or interrupted. If this happens, please call our clinic at 705-264-2200 and our receptionist will re-schedule your appointment

A copy of this information is available on our website or I could email it to you.

Do you have any questions?

Do you agree to proceed with the telephone visit based on these limits and risks? Your verbal consent will be documented in your chart.